

Preparing for Study Abroad Emergencies for Higher Ed and K-12 Populations

Welcome! The Webinar will begin at 11:00 a.m. ET

- Please **turn on your computer speakers**.
- Use the **Q&A Box** to send a message to the moderator. Your questions and comments will be addressed at the end of the Webinar. **Use the Downloads Box** to download handouts.
- For support during the Webinar, **please contact the REMS TA Center** at info@remstacenter.org or 1-855-781-REMS (7367).
- You are invited to **participate in a 30-minute Web Chat** via the REMS TA Center Community of Practice following the Webinar. This may be accessed from the **Web Links Box**.



Preparing for Study Abroad Emergencies for Higher Ed and K-12 Populations



U.S. Department of Education
Office of Safe and Healthy Students

info@remstacenter.org | <http://rems.ed.gov/> | [@remstacenter](https://twitter.com/remstacenter)

Housekeeping

- To download a copy of pertinent handouts, use the Downloads box on your screen. Select the name of the handout(s) you want, and click the “Download File(s)” button.
- There is no dial-in for this Webinar. Audio is available via the link provided. If you are experiencing difficulty hearing the audio stream, make sure your computer speaker volume is turned up.
- If you experience technical difficulties during the Webinar, please contact the REMS TA Center at info@remstacenter.org or 1-855-781-REMS (7367). You may also request technical assistance using the Q&A Tool. These questions are viewable to the Webinar moderator only.

Questions & Answers

Questions
during the
Webinar?

Please use the
Q&A tool on the
right side of your
computer screen.

Questions
after the
Webinar?

Please submit to
info@remstacenter.org.

Agenda

1. Introduction to Study Abroad Emergencies

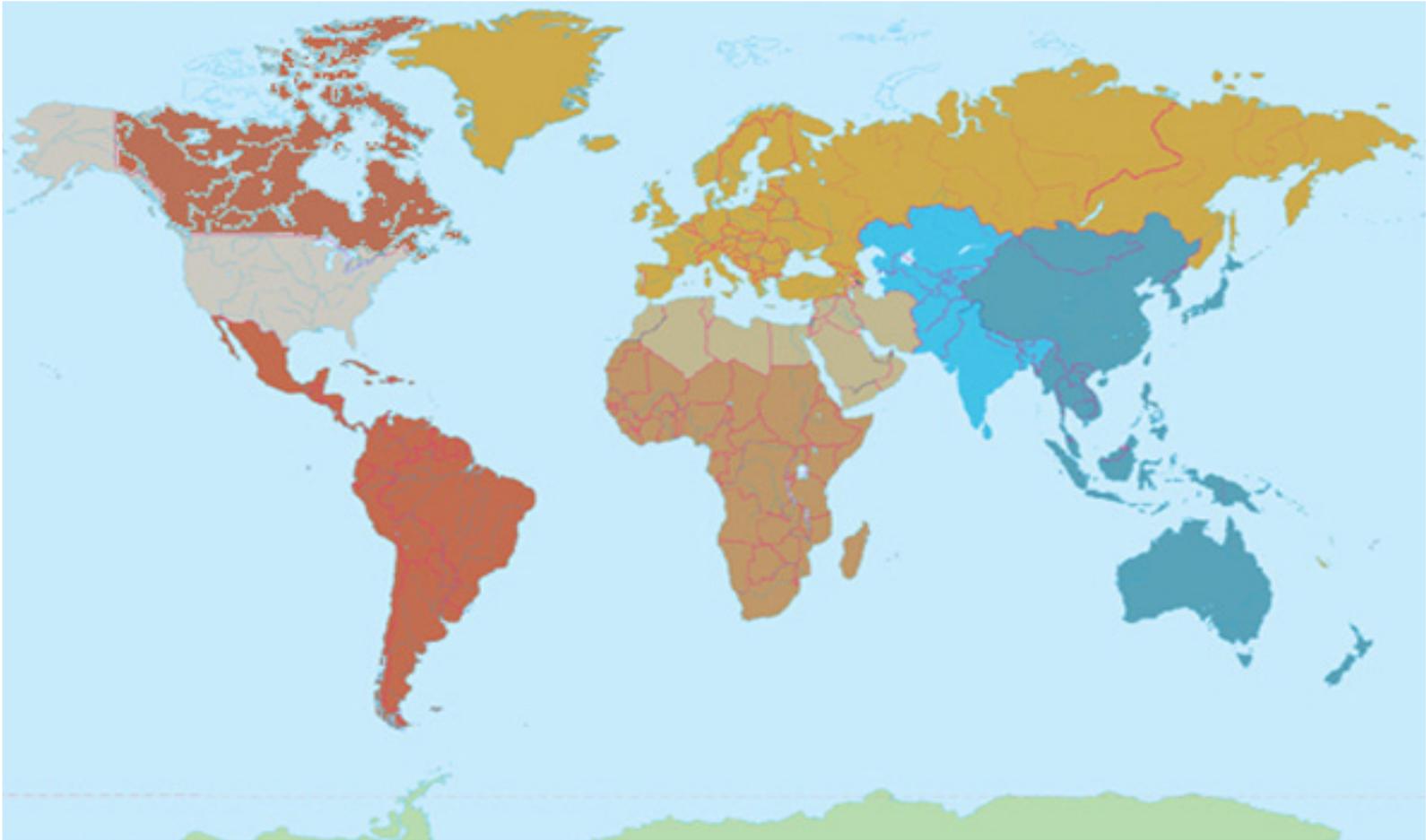
2. Health & Safety (Consular Affairs + Educational & Cultural Affairs)

3. Safety & Security (Overseas Security and Advisory Council)

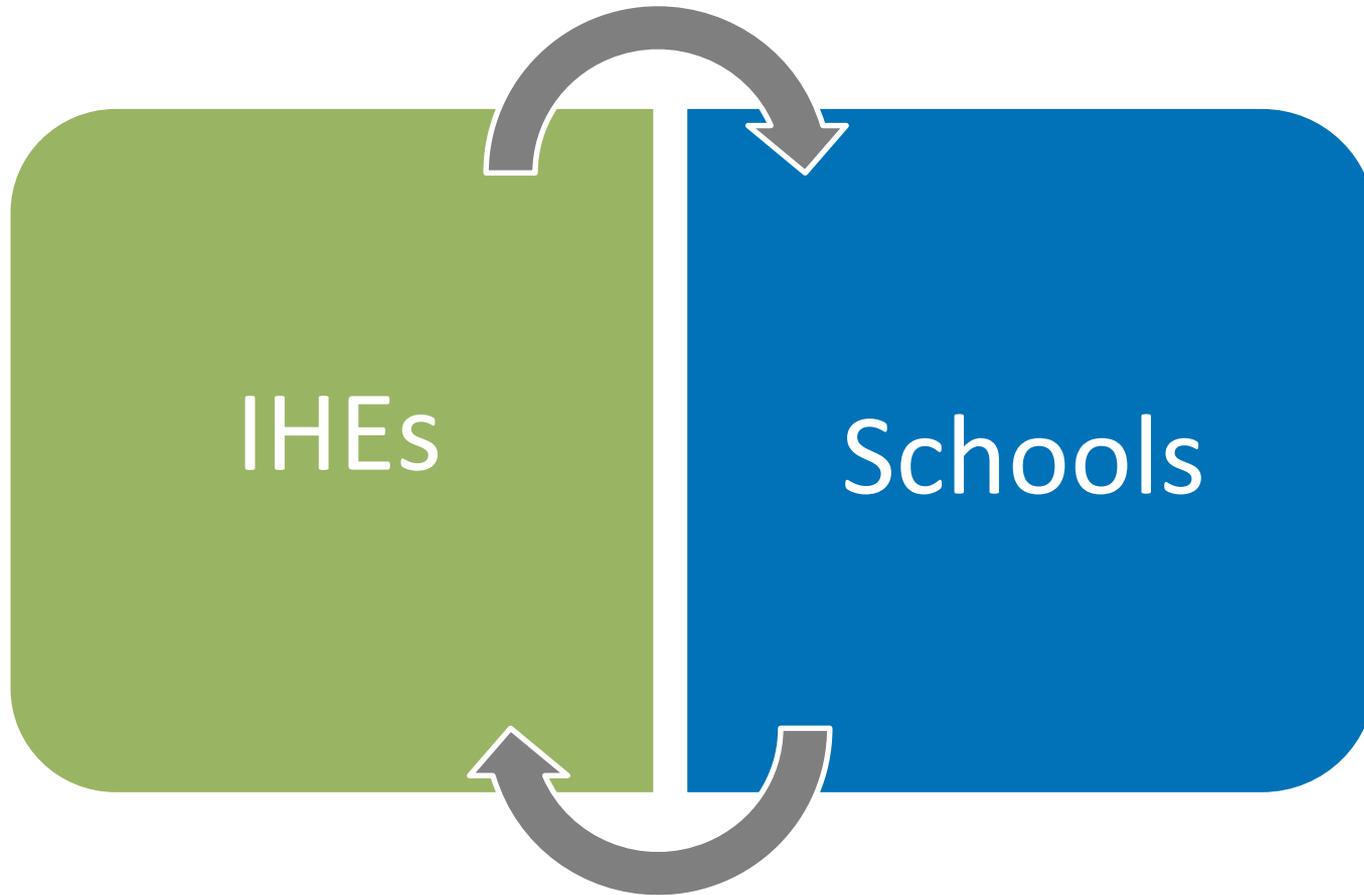
4. International Travelers' Health (Centers for Disease Control & Prevention)

5. Q&A Session

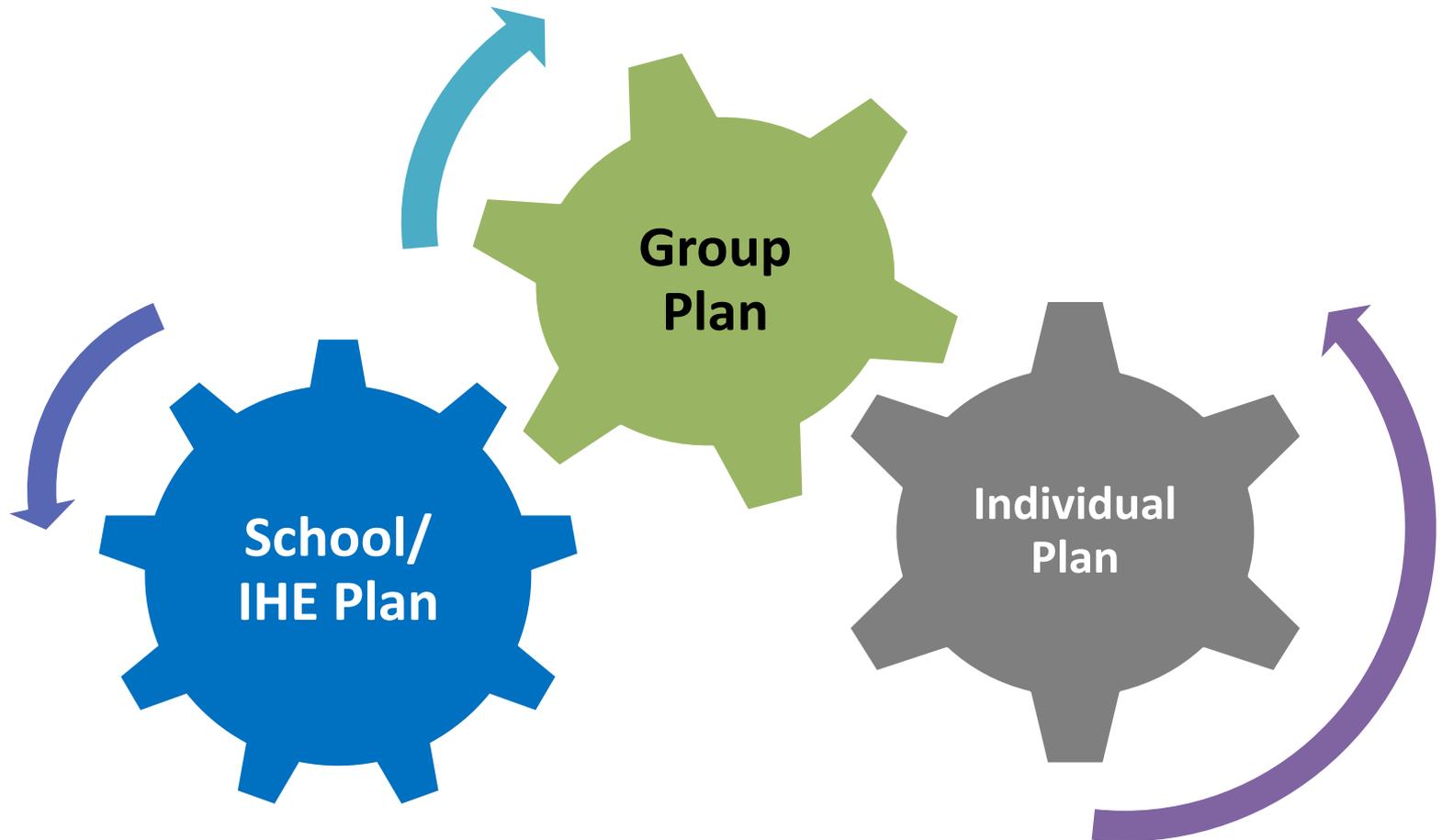
Topic Overview



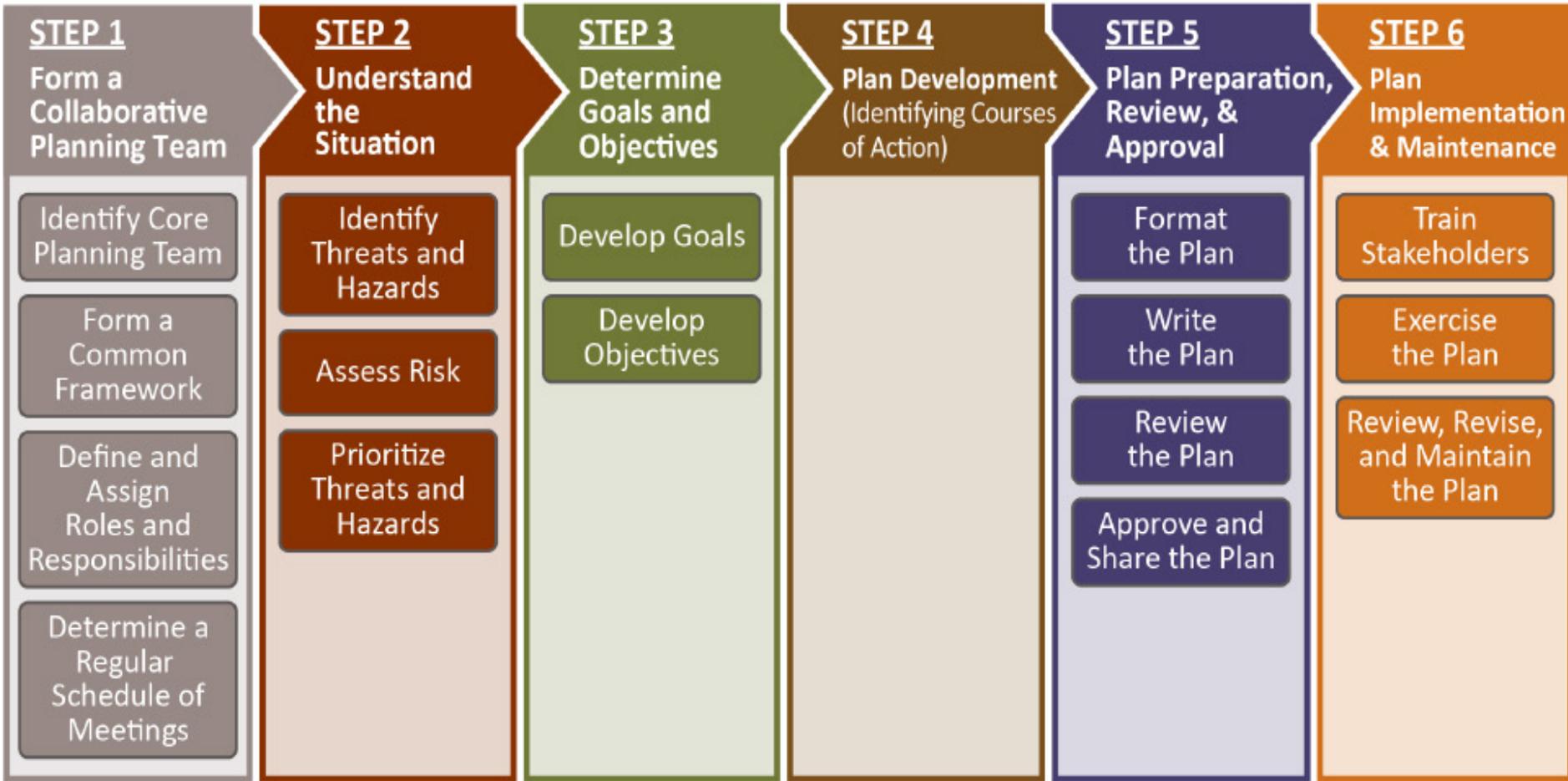
IHE and School Planning



Planning for Emergencies Abroad



EOPs - Applying the Six-Step Planning Process



Group Plans

Site-specific
information

Emergency
contact
information

Emergency
preparedness

Individual Plans

- Site-specific information
- Emergency contact information for:
 - Sponsoring IHE or school
 - Local host
 - Local U.S. embassy or consulate

 **Environmental Health & Safety Office**
4400 University Dr., Fairfax, VA 22030 MS 5E2
Phone: 703-993-8448 | Fax: 703-993-8996
Email: safety@gmu.edu | Web: ehs.gmu.edu

Office of Global Strategy
4400 University Dr., Fairfax, VA 22030 MS 6E6
Phone: 703-993-9630 | Fax: 703-993-5095
Web: maacglobal.gmu.edu

Appendix A: Trip-specific International Travel Emergency Plan (Individual)

Individuals who are traveling alone are encouraged to review and complete the following information prior to departure.

- Review and sign an International Travel Acknowledgement of Risk and Medical Consent form at: <http://internationaltravel.gmu.edu/travel-forms/>
- Review U.S. Department of State information on destination country(ies) at: <http://travel.state.gov/content/passports/en/go/checklist.html>
- Register Travel with the U.S. Department of State Safe Traveler Enrollment Program (STEP) at: <https://step.state.gov/step/>
- Complete the U.S. Department of State Traveler's Checklist: <http://travel.state.gov/content/passports/en/go/checklist.html>

SECTION I: COMMUNICATIONS PLAN

Travelers who are traveling to a hazardous area as defined by University Policy 1134: University-Sponsored or University Related International Travel must develop a communications plan. All travelers are encouraged to maintain routine contact with their respective college, school, or unit for the duration of travel.

Mason Department Contact

Name: **Email:** **Phone:**

Contact Frequency:
 Daily Every Other Day Other:

Time (EST):

SECTION II: EMERGENCY PREPAREDNESS CONSIDERATIONS

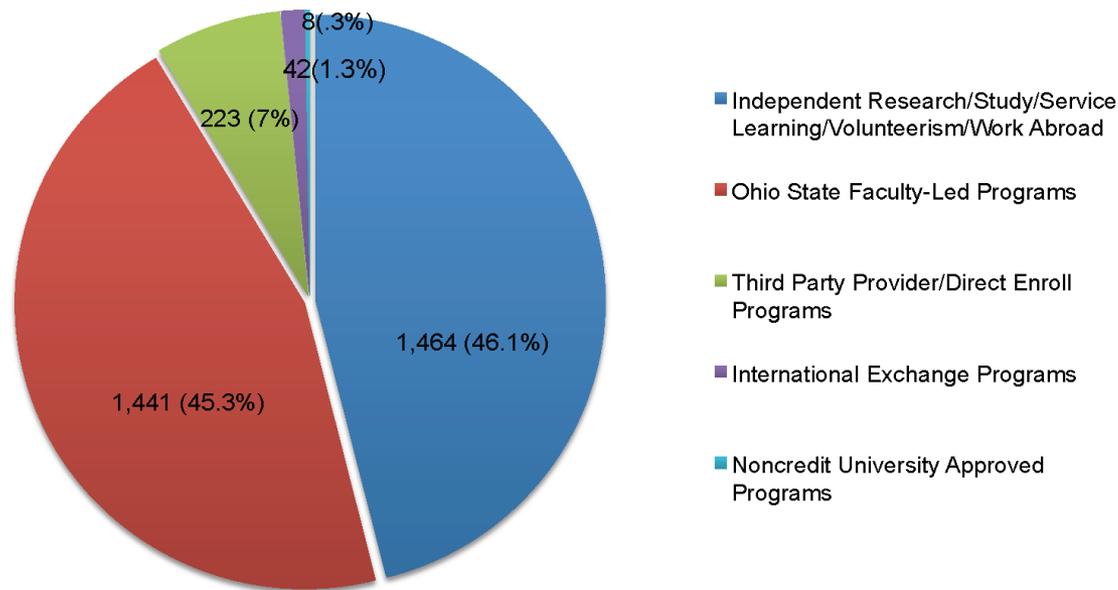
Building Evacuation: Whenever an emergency warrants a building evacuation or local officials order a building evacuation, exiting the building using the nearest exit and proceed to the assembly area identified by the building. Travelers should identify two or more exit routes from their accommodations and primary work locations.

Shelter Locations: Shelter locations may be used in the event of severe weather, earthquakes, and manmade threats (e.g., violence or civil unrest) to provide temporary respite from natural and manmade hazards. Travelers are encouraged to monitor local news and radio for weather and social conditions to remain aware of potential threats. Identify a potential shelter location(s) in or near your accommodations or place of work.

1

Case Study: OSU Travel Abroad

Education Abroad by Program Type



*A total of 3,072 students studied abroad in the 2015-2016 academic year. 106 of these students participated in more than one study abroad program during the year and are represented in the 3,178 figure.

Risk Assessment and Travel Approval



Common Health and Safety Risks



Agenda

1. Introduction to Study Abroad Emergencies

2. Health & Safety (Consular Affairs + Educational & Cultural Affairs)

3. Safety & Security (Overseas Security and Advisory Council)

4. International Travelers' Health (Centers for Disease Control & Prevention)

5. Q&A Session

U.S. Department of State



Bureau of Consular Affairs

United States Department of State
TRAVELER'S CHECKLIST

Before traveling abroad, make sure to:



GET INFORMED about where you are going, at travel.state.gov/destination.



GET REQUIRED DOCUMENTS, such as your passport and visas.



GET ENROLLED in the Smart Traveler Enrollment Program (STEP) for security and emergency alerts.



GET INSURED for medical, evacuation, and other unexpected expenses.



travel.state.gov/travelerschecklist

Carry this card with you when you go abroad.

Before traveling, look up your destination at travel.state.gov/destination and write the address/phone number of the U.S. embassy or consulate in that country below.

Contact them for overseas emergencies, or call:

Overseas Citizens Services, Washington, D.C.
888-407-4747 (toll-free U.S. and Canada)
+1 202-501-4444 (from overseas)

U.S. Passport Information
877-487-2778 or TDD/TTY 888-874-7793

travel.state.gov  TravelGov  @TravelGov



travel.state.gov/travelerschecklist

Smart Traveler Enrollment Program (STEP.state.gov)



Smart Traveler Enrollment Program

A SERVICE OF THE BUREAU OF CONSULAR AFFAIRS
U.S. Department of State



Sign In or [Create Account](#) >>
[Forgot Username](#) or [Password?](#)

TRAVELING?
Enroll a trip and get Travel Alerts and Warnings

STAYING AT HOME?
Get Travel Alerts and Warnings

FREQUENT TRAVELER?
Create an account

What is STEP?

The Smart Traveler Enrollment Program (STEP) is a free service to allow U.S. citizens and nationals traveling and living abroad to enroll their trip with the nearest U.S. Embassy or Consulate.

Benefits of Enrolling in STEP

- Receive important information from the Embassy about safety conditions in your destination country, helping you make informed decisions about your travel plans.
- Help the U.S. Embassy contact you in an emergency, whether natural disaster, civil unrest, or family emergency.
- Help family and friends get in touch with you in an emergency.

Help for U.S. Citizens

- Emergency Passports
- Medical Emergencies
- Arrests
- Victim Assistance
- Welfare & Whereabouts
- Repatriation
- Deaths & Estates
- Crisis Response
- Citizenship Documentation
- Notarial Services
- Voting Assistance
- Federal Programs
- International Parental Child Abduction
- Intercountry Adoption

Bureau of Educational and Cultural Affairs

Exchange Programs

The screenshot shows the homepage of the Bureau of Educational and Cultural Affairs Exchange Programs website. At the top left is the Department of State seal. The main header includes the text "BUREAU OF EDUCATIONAL AND CULTURAL AFFAIRS" and "EXCHANGE PROGRAMS". Below this are two buttons: "NON-U.S. CITIZENS" and "U.S. CITIZENS". On the right, there is a "View disclaimer" link and a "Select Language" dropdown menu. A yellow search bar with the text "Search this website" is positioned below the header. A blue navigation bar contains the following menu items: "Find Programs", "Exchange Experience", "Travel & Living Arrangements", "Parents & Families", and "Hosting & Volunteer Opportunities".

The main content area features a large image of a smiling woman with dreadlocks. Below the image is a text box that reads: "Celebrate the ways exchange programs support diversity and inclusion across America. Share your exchange stories and tag it with #ExchangeOurWorld". To the right of this image is a "FIND EXCHANGE PROGRAMS" section with a search form. The form includes a "Program Location" input field with the placeholder "Enter a location", a "Programs For" dropdown menu set to "All participant types", and a yellow search button with a right-pointing arrow. Below the search form is a "FEATURED PROGRAMS" section with two video thumbnails. The first thumbnail is titled "NSLI-Y" and shows a group of diverse young people. The second thumbnail is titled "YES Abroad" and shows a young man in a white shirt and bow tie. At the bottom of the page, there are four horizontal buttons: "For Parents & Families", "Upcoming Deadlines", "Know Before You Go", and "More on our Programs".

Department of State: Study Abroad

UNITED STATES DEPARTMENT OF STATE ECA Exchanges J-1 Visa Alumni American English EducationUSA StudyAbroad

VIEW DISCLAIMER

Select Language | ▼

 EDUCATORS, COLLEGES & UNIVERSITIES FOREIGN INSTITUTIONS AND GOVERNMENTS

THE EXPERIENCE OF STUDYING ABROAD U.S. GOVERNMENT RESOURCES FOREIGN GOVERNMENT RESOURCES COUNTRY & REGIONAL PROFILES SEARCH

Programs For U.S. Institutions

Study Abroad Massive Online Open Course (MOOC)

The Study Abroad Toolbox



ENROLL NOW



Learn how to build and grow a study abroad program at your institution.



Increase study abroad participation with our online training modules for staff, faculty, and administrators.

Learn More



Agenda

1. Introduction to Study Abroad Emergencies

2. Health & Safety (Consular Affairs + Educational & Cultural Affairs)

3. *Safety & Security (Overseas Security and Advisory Council)*

4. International Travelers' Health (Centers for Disease Control & Prevention)

5. Q&A Session

What Is OSAC?

OSAC is a **public-private partnership** with
4,000 American
**companies, educational institutions,
religious groups, and
nongovernmental organizations**

Connect with the U.S. Department of State

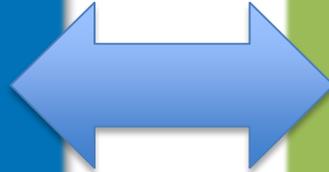
Located in the U.S. Department of State,

OSAC is housed in the
Bureau of Diplomatic Security.

OSAC is the liaison between the U.S.
government and U.S. organizations
abroad on issues of security.

Security question? Emergency? Who should you call?

OSAC is a free service for U.S. organizations with security concerns abroad



American Citizens Services—in Consular Affairs—is for individual U.S. citizens

Use OSAC to Prepare BEFORE the emergency

Connect with OSAC analysts to receive security information and assessments

Join the OSAC Academia Working Group to benchmark with peer organizations

We hope to talk to you soon!

**Build security
collaboration
networks before
an emergency**

**Increase
access to real-
time security
information**

**Understand
private-sector
security
posture through
collaboration**

**Jenna Klym
Africa & Academia
Program Officer
KlymJM@state.gov**

Agenda

1. Introduction to Study Abroad Emergencies

2. Health & Safety (Consular Affairs + Educational & Cultural Affairs)

3. Safety & Security (Overseas Security and Advisory Council)

4. *International Travelers' Health (Centers for Disease Control & Prevention)*

5. Q&A Session

Travelers' Health Branch Mission

Helping to reduce illness and injury in U.S. residents traveling internationally or living abroad.

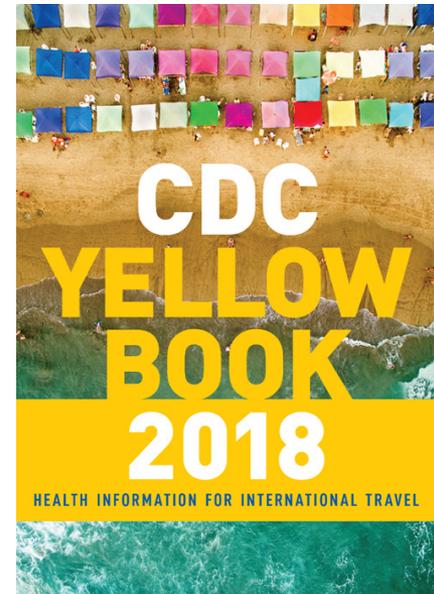


Travelers' Health Branch Activities

- Studying and monitoring illness and injury among travelers
- Monitoring disease outbreaks and other health threats around the world that may affect travelers
- Providing travel health advice, including vaccine recommendations and requirements for international travelers and their healthcare providers
- Delivering health communication and education to a variety of audiences
- Developing and distributing event-specific advice regarding the risks of travel during an emergency

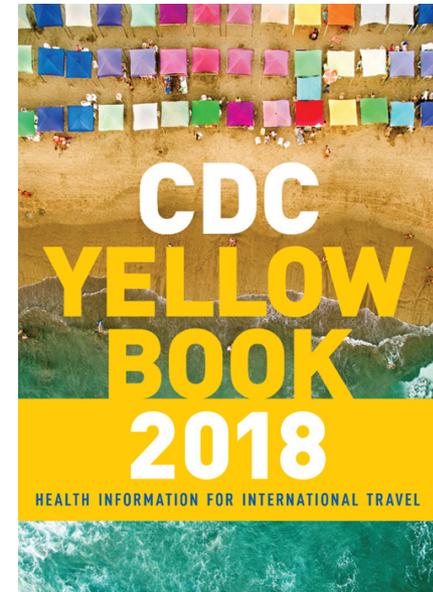
CDC Yellow Book

- Reference for healthcare providers and others advising travelers
- Comprehensive information on travel health risks and prevention strategies
 - Updated vaccine requirements and recommendations
 - Information on diseases related to travel
 - Other health risks such as altitude illness, injuries, and travelers' diarrhea
 - Health insights about popular tourist destinations, itineraries
 - Advice for special types of travel and guidance for travelers with specific health needs—including students
- Available in print from Oxford University Press or online at www.cdc.gov/yellowbook



CDC Yellow Book (cont.)

- Study Abroad & Other International Student Travel Section
 - Information for institutions and health practitioners
 - Elements of pre-travel health and safety planning (CDC and U.S. Department of State resources)
 - Advice for specific topics, such as
 - Food and water precautions
 - Mental health
 - Prescription medications
 - Sexual health
 - Sexual violence
 - Animal avoidance and rabies
 - Road safety and injury prevention
 - Table of resources related to study abroad
- Other sections useful to study abroad programs, such as humanitarian aid workers



Travelers' Health Website

Travelers' Health

- Home
- Destinations
- Travel Notices
- Find a Clinic +
- Disease Directory
- Information Centers +
- For Travelers +
- For Clinicians +
- Travel Industry +
- Yellow Book +
- Mobile Apps
- RSS Feeds

CDC

VACCINES. MEDICINES. ADVICE.

For Travelers



Where are you going?

-- Select One -- ▾

What kind of traveler are you?

(optional)

- Traveling with Children
- Chronic Disease
- Cruise Ship
- Extended Stay/Study Abroad
- Immune-Compromised Travelers
- Pregnant Women
- Mission/Disaster Relief
- Visiting Friends or Family

For Clinicians



Traveler destination

-- Select One -- ▾

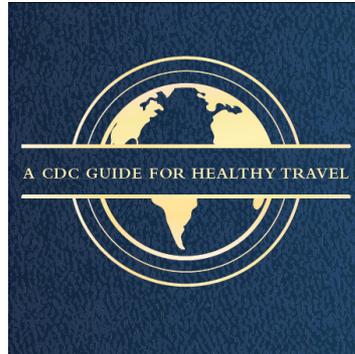
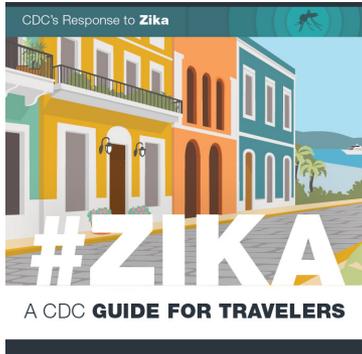
Special travel needs

(optional)

- Traveling with Children
- Chronic Disease
- Cruise Ship
- Extended Stay/Study Abroad
- Immune-Compromised Travelers
- Pregnant Women
- Mission/Disaster Relief
- Visiting Friends or Family

www.cdc.gov/travel

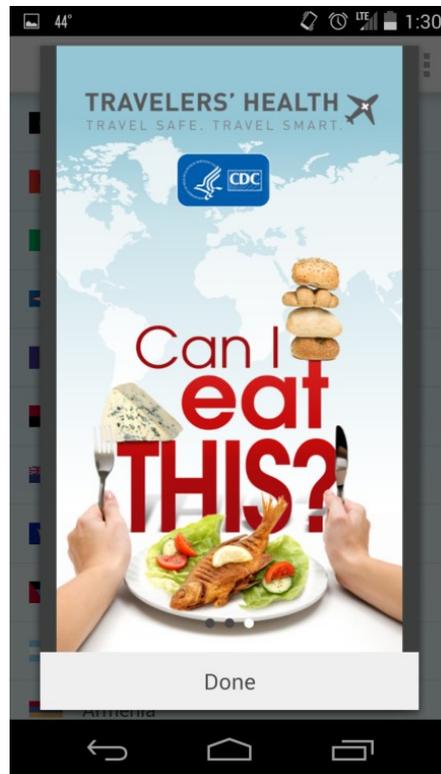
Materials for Travelers



- Brochures, infographics, fact sheets, and more
 - In English and Spanish
 - Available online
 - Available soon for order (free shipping)
- www.cdc.gov/pubs

Mobile Apps

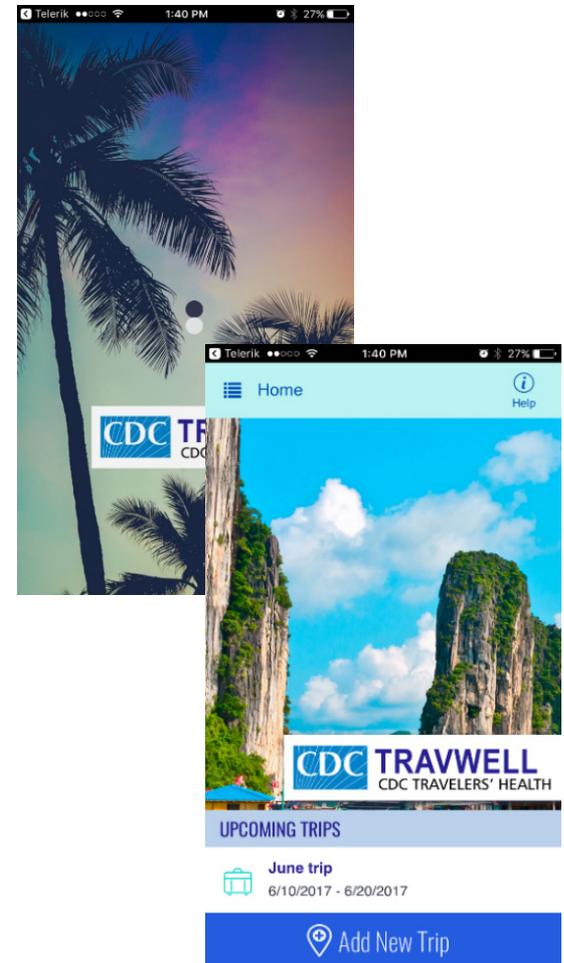
Can I Eat This? and TravWell



Available free in the App Store and Google Play.

Coming Soon: TravWell 2.0 Launch

- Refreshed look and feel
- Expanded functionality
 - Trip sharing with other travelers
 - Multiple traveler management
 - Flexible date selection
- Ability to provide push notifications
 - Emergency-based notifications to all users
 - Destination-dependent notifications



Travel Notices



- **Level 1: Watch**
 - Follow usual precautions
- **Level 2: Alert**
 - Use enhanced precautions
- **Level 3: Warning**
 - Avoid nonessential travel

Measles

Zika

Ebola

Travel Notices (cont.)

wwwnc.cdc.gov/travel/notices

Plague in Madagascar



Warning - Level 3, Avoid Nonessential Travel

Alert - Level 2, Practice Enhanced Precautions

Watch - Level 1, Practice Usual Precautions

What is the current situation?

Although bubonic plague occurs nearly every year in Madagascar, an unusual outbreak of plague pneumonia is occurring in widespread areas of Madagascar, including in heavily populated cities of Antananarivo (the capital city and its suburbs) and Toamasina.

From August 1 through October 12, 2017, the World Health Organization (WHO) reported 849 *possible* cases of [plague in Madagascar](#). Of the total possible cases, fewer than 10% are *confirmed* cases of plague. Approximately 10% of those with possible plague have died. Health authorities have a low threshold for considering a respiratory illness to be plague because they do not want to miss any possible cases.

WHO and the Madagascar Ministry of Health are leading a public health response to the outbreak, assisted by personnel from partner organizations around the world, including CDC.



Map of Madagascar showing areas with plague

[View Larger Map](#)

Specific Guidance

Often issued in addition to travel notices during large emergency responses

- Ebola: Guidance for study abroad programs
- Natural disasters: Guidance for humanitarian aid workers and guidance for individuals living abroad

TRAVELERS' HEALTH
TRAVEL SAFE. TRAVEL SMART.

Home
Destinations
Travel Notices
Find a Clinic
Disease Directory
Information Centers
For Travelers
For Clinicians
Travel Industry
Yellow Book
Mobile Apps
RSS Feeds

Recommend Tweet Share

Advice for Colleges, Universities, and Students about Ebola in West Africa

For Colleges and Universities

Advice for Study Abroad, Foreign Exchange, or Other Education-related Travel

Is it safe to travel to countries where the Ebola outbreaks are occurring (Guinea, Liberia, and Sierra Leone)? What should we do if we have study abroad, foreign exchange, research, or other education-related travel planned to these countries?

- CDC has posted Warning – Level 3 Travel Notices recommending that people avoid non-essential travel to Guinea, Liberia, and Sierra Leone at this time. We advise that education-related travel to these countries be postponed until further notice.
- The US Department of State takes action to protect US citizens who travel outside the US through a number of diplomatic channels. However, in the event of an outbreak, any country has the right to enact measures (such as quarantine of exposed people, isolation of sick people, and screening of people entering or exiting the country for sickness or disease exposure) to protect its citizens and to prevent the spread of an outbreak to other countries. These measures may infringe on the individual rights of those who appear to be infected with or exposed to a disease of public health concern—including visiting US citizens. The ability of the U.S. Department of State to intervene in such situations is limited. See the US Department of State's [Emergency Resources](#) page for more information.
- Visit the CDC [Travel Health Notices](#) page for the most up-to-date guidance and recommendations for each country, including information about health screening of incoming and outgoing travelers and restrictions on travel within countries.

Why is CDC recommending that US residents avoid traveling to Guinea, Liberia, and Sierra Leone?

- CDC's recommendations against non-essential travel, including education-related travel, are intended to help control the outbreak and prevent continued spread in two ways: to protect the health of US residents who would be traveling to the affected areas and to enable the

Disease Directory
Learn more about travel-related diseases.
African Sleeping Sickness
Go

Before you travel make sure you speak with your doctor.

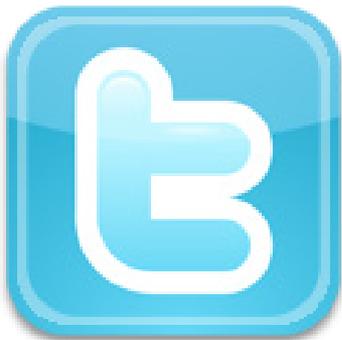
After Travel

- Students should get medical attention right away if they aren't feeling well or have been injured.
 - This is especially important if they have a fever, rash, cough, difficulty breathing, or any other unusual symptoms.
- Students returning from an area with malaria risk: If they become sick with a fever or flu-like illness up to 1 year after their return, they should see a doctor immediately and mention destinations visited.
- Check Travelers' Health Website for more disease-specific or destination-specific recommendations.

Stay Informed...Stay in Touch

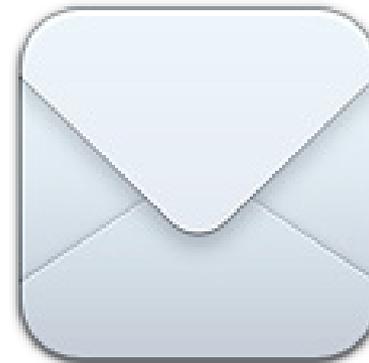


CDC Travelers' Health



@CDCtravel

govDELIVERY 



CDC-INFO

800-CDC-INFO
(800-232-4636)
TTY 888-232-6348
8 a.m.–8 p.m. EST

Agenda

1. Introduction to Study Abroad Emergencies

2. Health & Safety (Consular Affairs + Educational & Cultural Affairs)

3. Safety & Security (Overseas Security and Advisory Council)

4. International Travelers' Health (Centers for Disease Control & Prevention)

5. Q&A Session

Questions & Answers

During the Webinar

Please use the Q&A tool on the right side of your computer screen to submit questions.



After the Webinar

Please submit questions to info@remstacenter.org.

Thank You!

Jeremy Cassano, Country Officer

American Citizens Services and Crisis Management, Bureau of
Consular Affairs, U.S. Department of State

Jenna Klym, Program Officer

Overseas Security Advisory Council, U.S. Department of State

Kelly Holton, Travelers' Health Communications and Education
Team Lead

Centers for Disease Control and Prevention

Federal Resources

Traveler's Checklist

Country Information Pages

Smart Traveler Enrollment Program

@TravelGov

U.S. Embassies & Consulates

Travel Health Notices

Get Connected



Phone: (855) 781-7367 (REMS)
Email: info@remstacenter.org

For additional information, resources, training, and technical assistance, please contact the REMS TA Center.

Request
an
On-Site
Training

Request
Technical
Assistance



Connect on Twitter
[@REMSTACenter](https://twitter.com/REMSTACenter)

Community of Practice Chat

The screenshot shows the top navigation bar of the REMS website with links for HOME, K-12 SCHOOLS & DISTRICTS, HIGHER EDUCATION, TECHNICAL ASSISTANCE, and ABOUT US. The main header features the REMS logo and the title "Community of Practice (CoP)" with a map of the United States. Below the title is a description: "A virtual space for schools, school districts, institutions of higher education (IHEs), and their community partners to collaborate, share, and learn from the experiences of others in the field." A secondary navigation bar includes links for CoP HOME, ABOUT THE CoP, FORUMS (highlighted in yellow), RULES, and MY PROFILE. A third navigation bar contains links for Recent Topics, Recent Posts, Search, Users, Administrator, Moderator (6), and FAQ. The bottom section shows the "FORUMS" heading, notification counts for Unread Topics (1) and Messages (0), and a user profile link for "administrator my profile".

[stop watching this topic](#) [move thread to forum:](#) [merge with another topic](#)

Study Abroad Emergencies Web Chat